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Before the Federal Communications Commission Washington, D.C. 20554

In the Matter of)	*3 70 s
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Federal-State Joint Board on)	CC Docket No. 96-45
Universal Service)	The same of the sa

REPLY OF BELL ATLANTIC¹ TO OPPOSITIONS TO PETITIONS FOR RECONSIDERATION

Carriers should not be required to offer toll control service to Lifeline customers. Most parties that addressed the issue agree that toll blocking is a far more effective way of limiting Lifeline customers' toll usage than is toll control, even if an effective toll control service could be deployed, which it currently cannot.² A toll control service could not limit the ability of a customer to place toll calls in excess of the pre-set amount, because the customer can use dial-around services, credit cards, and 800 services to circumvent any such limitation.³ GTE also

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¹ The Bell Atlantic telephone companies ("Bell Atlantic") are Bell Atlantic-Delaware, Inc.; Bell Atlantic-Maryland, Inc.; Bell Atlantic-New Jersey, Inc.; Bell Atlantic-Pennsylvania, Inc.; Bell Atlantic-Virginia, Inc.; Bell Atlantic-Washington, D.C., Inc.; Bell Atlantic-West Virginia, Inc.; New York Telephone Company; and New England Telephone and Telegraph Company.

² See, e.g., Ameritech's Comments on Petitions for Reconsideration and/or Rehearing at 4-6, AT&T Opposition to Petitions for Reconsideration at 24-25, BellSouth Corporation and BellSouth Telecommunications, Inc. Comments On and Oppositions To Petitions for Reconsideration at 10.

³ See, e.g. GTE Comments on Petitions for Reconsideration at 15-17 ("GTE"), Opposition of Bell Atlantic to Petitions for Reconsideration at 11-12.

points out that its own limited toll control system would not meet the Commission's requirements, ⁴ and Bell Atlantic is not aware of any system that is compatible with its switches that can accurately limit the dollar amount of toll usage in a multi-vendor environment.

Even if the requisite software were to become available, in order to attempt to control toll use an exchange carrier must constantly monitor the dollar amount of a customer's toll calling and block additional calls once a pre-set limit is reached. Even when Bell Atlantic bills for interexchange carriers, it does not continuously monitor the amount of usage but, instead, receives tapes from interexchange carriers several days or weeks after the calls are placed, making continuous monitoring impossible. Therefore, Bell Atlantic would need to take additional steps to apply the customer's billing rate schedule from his or her carrier to current usage in real time.

If the customer uses a carrier for which Bell Atlantic does not provide billing, the only way Bell Atlantic could attempt to determine a customer's toll usage would be to try to find sources of information on every rate plan offered by each of the hundreds of interexchange carriers that a customer might use and ask the customer to disclose which rate plan he or she uses. If the customer changes rate plans, Bell Atlantic would need to rely on the customer to remember to inform it of the change. Then Bell Atlantic would need to track continually every rate plan offered by every interexchange carrier and apply the correct rate plan to each

⁴ GTE at 16, n.39. In addition, Bell Atlantic wishes to clarify that, contrary to the Commission's understanding, Bell Atlantic-Pennsylvania, Inc. does not offer, nor does it have the capability of providing, a toll control service that limits the dollar amount of a customer's toll calls. *See Report and Order*, FCC 97-157, n.994 (rel. May 8, 1997).

customer's record. All of this, even if it were technically possible, would be a labor-intensive and economically unreasonable requirement.⁵

For all these reasons, the Commission should require that carriers provide only toll blocking service to Lifeline customers, where technically available, and eliminate any requirement to offer toll control.

Respectfully Submitted,

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September 3, 1997

⁵ A recent Commission decision would even eliminate Bell Atlantic's ability to track the rates of interexchange carriers for which it does not provide billing services. The Commission not only detariffed non-dominant interexchange carrier services but reversed its previous requirement that carriers must disclose their toll rates publicly. *Policy and Rules Concerning the Interstate, Interexchange Marketplace*, CC Docket No. 96-61, FCC 97-293, ¶ 69 (rel. Aug. 20, 1997). Therefore, there may be no available source of rate information that Bell Atlantic could use to determine when a Lifeline customer reaches a pre-set dollar limit.

CERTIFICATE OF SERVICE

I hereby certify that on this 3rd day of September, 1997, a copy of the foregoing

"REPLY OF BELL ATLANTIC TO OPPOSITIONS TO PETITIONS FOR

RECONSIDERATION" was served by first class U.S. mail, postage prepaid, on the parties listed on the attached service list.

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